



WYOMING
COMMUNITY COLLEGES

WORKFORCE DEVELOPMENT ACTIVITIES REPORT 2014-2015 ACADEMIC YEAR



Wyoming community Colleges are responsive to the workforce development needs of Wyoming's businesses and employees by providing a full spectrum of training and educational opportunities. This report highlights many of the efforts and successes of the colleges and demonstrates the willingness of the colleges to work together and partner with various agencies, communities and business owners to develop a strong and sustainable workforce for our state.

Find an electronic version of this report online and www.communitycolleges.wy.edu

Workforce Development Activities at Wyoming Community Colleges

2014-2015 Academic Year

Course Category	Credit Vocational Offerings				Credit Offerings			Non-credit Offerings	
	Regular College Offerings				Organized Through Workforce Development Offices			Organized Through Workforce Development Offices	
	Number of Sections	Duplicate Headcount	Credit Hours Offered	Graduates from Vocational Programs	Count of Sections	Duplicate Headcount	Credit Hours Offered	Count of Sections	Duplicate Headcount
Agriculture, Food & Natural Resources	713	8,659	1,455.5	118	277	4,185	242.5	189	1,598
Architecture & Construction	281	2,662	927	132	3	5	11	32	327
Arts, A/V Technology & Communications	588	4,298	5,549.6	55	0	0	0	38	242
Business, Management & Administration	621	6,613	1,508	71	58	499	96	162	2682
Education & Training	329	3,270	840	153	18	107	46	161	3,367
Finance	40	581	506	0	2	10	2	22	254
Government & Public Administration	28	438	82	0	0	0	0	4	49
Health Sciences	903	11,309	2,520.77	650	42	374	122	145	1,717
Hospitality & Tourism	103	778	265	59	2	17	2	3	17
Human Services	101	1,448	333	45	0	0	0	16	213
Information Technology	2,444	4,543	910.5	36	0	0	0	62	918
Law, Public Safety & Security	356	3,767	935.5	78	45	666	105	58	1,326
Manufacturing	714	6,222	1,847	337	139	1,050	177	149	1,162
Marketing, Sales & Service	32	439	91	0	2	22	6	16	253
Science, Technology, Engineering & Mathematics	365	3,498	1,156	59	3	22	1.5	10	200
Transportation Distribution & Logistics	227	2,005	796	150	12	26	41	18	194
TOTAL	7,845	60,530	19,722.87	1,943	603	6,983	852	1,085	14,519

Workforce Training Partners 2014-2015 Academic Year	TOTAL ENROLLMENT *
Private Business	4,365
Mine Safety & Health Administration (MSHA)	4,458
State Agency (other than DWS or WBC)	1,424
Public School System	382
Wyoming Small Business Development Center	16
University of Wyoming	263
Department of Workforce Services (DWS)	408
Small Business Administration (SBA)	25
Unemployed/Other/Unidentified	1,034
Chamber of Commerce	128
Board of Cooperative Educational Services (BOCHES)	21
Other Higher Education Entity	352
Economic Development (Local)	129
Total	13,005
*Represents headcount enrollment in workforce development classes offered in partnership with external agencies.	

Industries Served Through Customized Training By 2 Digit NAICS code* 2014-2015 Academic Year	Headcount enrollment in workforce development classes customized for specific industries
Mining/Extraction	6,379
Health Care & Social Assistance	754
Manufacturing	298
Public Administration	765
Finance & Insurance	31
Utilities	141
Educational Services	1,799
Other Services (not Public Admin)	1,615
Retail Trade	620
Agriculture, Forestry, Fishing & Hunting	167
Transportation & Warehousing	32
Construction	363
Real Estate, Rental & Leasing	100
Accommodations & Food Services	16
Administrative & Support & Waste Management & Remediation Services	43
Professional, Scientific & Technical Services	610
Management of Companies & Enterprises	605
Arts, Entertainment & Recreation	84
Unemployed/Other/Unidentified	547
Information	166
Total	15,135
*North American Industry Classification System	

HIGHLIGHTS FROM AROUND THE STATE

Summer 2014, Fall 2014 and Spring 2015

CASPER COLLEGE

The Center for Training and Development (CTD) at Casper College provides customized training, scheduled classes, workshops, and conferences for businesses and organizations. Areas of concentration include QuickBooks, computer training, childcare provider training, customer service skills, generational differences, MSHA, OSHA, and water quality.

The Casper College Empower Train Employ (ETE) Program completed three training programs. Nine individuals completed administrative assistant training, four individuals completed HVAC training, and three individuals completed training in the culinary and catering industry. Fifteen of these individuals obtained employment upon program completion. Casper College will continue to provide training to low income parenting adults utilizing FBI grant funds.

CTD continues to offer programs sponsored by the H1B grant. We offered three (3) IV Basic classes, two (2) RN Refresher courses, three (3) Clinical Medical Assistants (CMA) programs, two (2) Dental Assistant programs, and one (1) Medical Billing Coding class. We trained 112 students in the classes that were offered. We partnered with CLIMB Wyoming for one of the CMA classes and that enhanced our great working relationship with CLIMB. The grant will continue through December 2016.

CTD expanded the Physical Therapy courses to include the third level of Kinesio taping and command Spanish for PTs. We partnered with the WY Afterschool Alliance for the annual Math and Science Teachers' Conference which provided over 200 attendees with CEUs, PTSB, STARS or UW grad credit.

CENTRAL WYOMING COLLEGE

Offerings through the Workforce Development department in 2014-2015 reflect a slight decline, reflecting the declining economy and particularly trainings serving the energy sector. In prior years we have served as many as 700 participants in the energy sector with safety trainings, with the decline this year to less than 50 participants. The "Start-Up Institute" in Teton County continued to be a successful program for launching entrepreneurial businesses, with over 50 participants completing the 20-credit boot-camp style program. The college partnered with Manufacturing-Works this past year to host and co-market the successful Dave Ramsey Leadership trainings with 170 individuals signed up for the first of two offerings. Workforce training increased work with Tribal entities, to include serving both TANF tribal offices clients with workplace readiness skills. CWC also continues to serve many of the governmental agencies in our service area with customized offerings to meet their leadership and management training needs including: Leadership Wyoming, Ag Leaders, DWS, U.S. Forest Service, WY Game and Fish and more. We have many repeat clients that seek us first for their training needs, and that speaks to the high quality and valuable affordable options we provide.

EASTERN WYOMING COLLEGE

Eastern Wyoming College's Workforce Development department continued its efforts during the 2014-2015 Academic Year providing individuals and businesses with skills and training across our service area of Goshen, Platte, Niobrara, Converse, Weston, and Crook Counties.

While administering the Families Becoming Independent (entire EWC Service Area) and TANF (Goshen County only) grants the EWC Workforce Development Department provided short-term trainings leading to employment for Certified Nursing Assistant (C.N.A.), Certified Medication Assistant, Welding, and Commercial Driver's License (C.D.L). EWC partners with industry and the Wyoming Department of Workforce Services to promote our students through Employment Seminars, recruiting sessions, and an annual Job Expo.

Our Mobile Welding Lab was used within the Eastern Wyoming College service area, as well as in partnership with Mc Murray Training Center to provide open enrollment courses, business and industry specific trainings,

and to continue our partnership with the Wyoming Department of Corrections to provide Plate Welding training for inmates. The lab continues to be a great tool to reach a diverse audience.

Trainings that were specific to local business requests and the Wyoming Department of Transportation included MSHA Refresher, OSHA Refresher, CPR/First Aide, Basic Life Support, and repair and maintenance welding.

Many additional trainings were completed across a wide range of topics as the Eastern Wyoming College Workforce Development staff continues to strive to meet the needs of our service area in the most cost-effective manner possible.

LARAMIE COUNTY COMMUNITY COLLEGE

In the 2014/2015 partnered with the Wyoming Department of Workforce Services to expand technical training programs for high demand Wyoming occupations in health care, computer technology and industrial trades. Utilizing H1B funds, LCCC developed seven new technical training programs in areas including: Certified Clinical Medical Assisting, Dental Assisting, Pharmacy Assistant, Certified Coding Associate, Certified Billing Associate, Process Technology and VM Ware. In addition to serving existing Health Care and Computer Technology students utilizing these grant funds, 401 new students were trained with the skills needed to enter the workforce in the above occupations during the 2014/2015 academic year.

In addition, LCCC served over 2,000 duplicate enrollments with customized training workshops developed to meet the needs of their respective employer.

LCCC worked with the Federal Apprentice office and local employers to offer three apprenticeship programs in the last academic year.

Finally, LCCC received its five-year reaccreditation to offer the Wyoming's Certified Public Manager's (CPM) program. LCCC is the only entity in Wyoming accredited to offer CPM and the only community college in the country offering this program. Other state programs are being offered through their university or a state agency. The Certified Public Manager program is designed to develop the critical skills demanded by leaders in public and non-profit sectors within one state. Competencies addressed include: Leading People, Developing Self, Personal and Organizational Integrity, Systemic Integration, Managing Work and Change Leadership. The program, which is nationally recognized and respected, consists of nine 3-day sessions during a 13-month period.

NORTHWEST COLLEGE

Northwest College Center for Training and Development continues to serve community, business and industry partners with an expanded course offerings. We have restructured our programs to align to area business, industry and economic development needs. This realignment of courses and programs allowed us to serve an enrollment of 2,931 during the academic year 2014-15. The ongoing multi-year integration of stackable credentials saw an addition of simulator training for process and logic control, AC/DC Electrical control systems, thermal science, fluid control systems and heavy equipment operation. These certificates link as learning options to electrical and machining apprenticeships. Stackable health services credentials were offered for CNA, Phlebotomy, EMT Basic and EMT Advanced. Apprenticeship programs in electrical and machining fields continue to have much community interest. Additional apprenticeship programs in HVAC and plumbing were developed. Industry training for OSHA and safety continues as does customized training for business and industry.

Customized training programs included CNC operator, leadership, asbestos rules and interpretation, behavioral interviewing, crisis and suicide prevention and intervention, barista training, branding and marketing and specific software programs. In partnership with our regional health care providers a series of training modules were piloted. These training modules provide ongoing education for area healthcare workforce. Continued partnership with local Economic Development groups and Chambers of Commerce have led to expansion of business training available including classes in entrepreneurship and innovation as well as the basic business operations classes. A value added agriculture/food production class series was developed in response to local economic development initiatives.

NORTHERN WYOMING COMMUNITY COLLEGE DISTRICT

NWCCD has created a focused effort to provide our communities and business partners greater opportunities for workforce development and community education. We have increased our staff both in Sheridan and Gillette to continue to build partnerships with local employers, local Chambers of Commerce, State of Wyoming, local nonprofits, Veterans Administration, Federal Government, and community members. During this past year, in addition to the details highlighted in the report, we have connected with an additional 2760 individuals in a variety of workforce development, community education, and personal enrichment/leisure learning, and community partnerships.

We are creating greater opportunities for individuals to upskill or re-skill in new, different, and complementary areas. Gillette College now has on staff faculty to not only teach CDL, but also heavy equipment operations. Trainings such as these are available across the District. We partnered with Climb Wyoming and offered Warehousing, CDL, and Administrative Assistant training to their clients. At the request of the local community, Sheridan College is offering trainings in the water/wastewater area to help individuals with their licensure continuing education requirements. We also are offering entrepreneurship trainings to help the many individuals wishing to step foot into business ownership as well as the AIR (Advantage in Retail) Institute specifically designed for retail businesses.

The Veterans Certificate of Achievement – Recognized Essentials for Success (VCARES) program continues to provide Veterans with foundational training to help them gain essential skills as they further their education or seek employment. VCARES was created as a result of a partnership between the Veterans Administration, Sheridan College and the Kuehne Foundation.

WESTERN WYOMING COMMUNITY COLLEGE

Western Wyoming Community College serves its' industry partners and community by offering public and customized training that is geared toward current training needs of mining, oil and gas, and health industries.

In 2014-2015 WWCC provided the first year of a 2-year customized training plan for an industry partner. It included training in Industrial Applications, Electrical & Instrumentation and Welding.

In Fall of 2014, Western moved forward into the Health Science area by offering its' first Emergency Medical Technician class. This is the next step in a career ladder for EMS from the previous offering of Emergency Medical Responder. WWCC Workforce continued serving other health industry partners by offering Phlebotomy, Advanced Cardiac Life Support (ACLS) and Pediatric Advanced Life Support (PALS).

The MSHA 3+1 Training Option continued to thrive with over 900 students doing their MSHA training at Western. In addition, Western's MSHA instructors helped one industry partner provide refresher training to over 600 employees during March, 2015.

Workforce Development Department maintains a strong partnership with the community by hosting events like Red Desert Emergency Responders Conference, Quilt Wyoming 2015 and yearly Custodial training. WWCC continues to offer CNA and phlebotomy to the Health Academy at the Rock Springs High School and added EMR for those students. Serving over 4400 students through the Workforce Development last year, WWCC continues to offer training needed by industry and community.

Workforce Development Contact Numbers at the Community Colleges

Center for Training and Development at Casper College

307-268-3401

<http://www.caspercollege.edu/ctd/index.html>

Workforce and Community Education at Central Wyoming College

307-855-2334

<http://www.cwc.edu/what/WorkforceDevelopmentTraining>

Eastern Wyoming College Workforce Development Center

307-532-8323

<https://ewc.wy.edu/workforce/>

Laramie County Community College Outreach and Workforce Development

307-778-4381

<http://lccc.wy.edu/workforce/>

Northwest College Center for Training and Development

307-754-6062

<http://www.nwc.edu/training/>

Northern Wyoming Community College District Center for Workforce and Community Education

307-674-6446 x 4502 Sheridan

<http://www.sheridan.edu/site/departments/workforce-community-education/>

Western Wyoming Community College Workforce Development

307-872-1326

<https://www.westernwyoming.edu/services/workforce/>